About Blackboard Collaborate

What is Blackboard Collaborate?

Bb Collaborate is a collaborative tool that allows you to communicate synchronously (real-time) with your instructor and classmates. The software package allows real-time voice, document and whiteboard sharing, among other things. It is also possible to record Collaborate sessions for viewing at a later time.

This course provides Collaborate as a tool to meet up with your:

- instructor(s) for office hours and tutoring sessions
- fellow team members for working on team projects, etc.

Please visit the World Campus FAQ [2] for more information.

Requesting your own Bb Collaborate room for team assignments

[Click on this link to request a room for your team or for yourself] [3] (24-hr turn around).

Bb Collaborate vs. Adobe Connect

You may be familiar with Adobe Connect. Bb Collaborate provides a similar feature set. We have recently switched to Collaborate. One of the reasons we have made a switch to Collaborate is that many other World Campus courses already use this tool. We fully support Collaborate, so please
contact your instructor(s) with any questions and the World Campus Helpdesk with any technical problems.

The biggest difference is that you will now apply for your own Collaborate room whereas we would create Adobe Connect spaces for each team in the past. Please use the link above to request your own room.

**Have you tried Bb Collaborate yet?**

If this is your first time using Collaborate, please visit the website to Test Your Configuration. Collaborate will automatically check your operating system and inform you if you need to download the client. If you need to download the client, follow the steps for first time users.

We also encourage you to access the Online Orientation on this site as well. This will ensure that you are up and running for our online sessions.

**What additional equipment do I need to participate?**

Speakers and a microphone are key in being able to use Collaborate to its fullest. We recommend a headset.

**What are the minimum computer requirements?**

Before you can get started in a Collaborate session, you should ensure that your computer is able to support the needs of the environment. Your computer and browser should meet or exceed these System Requirements.

**Where can you go for more help?**

1. Ask your fellow classmates, team members and faculty team in the Question Cafe (or Class-wide Discussion Board) discussion forum in ANGEL.
2. Technical problems? Contact the World Campus Technical Support for videos and a lot more!
3. Go to the source... Blackboard.com for videos and a lot more!
4. Swing by one of the tutoring/ open office hour sessions (see above) hosted by your instructor.

**Source URL:** [https://online.ist.psu.edu/ist516/node/51](https://online.ist.psu.edu/ist516/node/51)